Overall Project Satisfaction

Engaging with OpenChain ISO 5230:2020

Legend: Poor · Fair · Satisfactory · Very good · Excellent · Not Applicable

Chart with questions: "How easy was it to understand what we are doing?", "How clear was our website?", "How easy was it to engage with our community?"

Overall Project Satisfaction

Engaging with OpenChain ISO 5230:2020

Chart with questions: "How easy was it to learn about conformance?", "How easy was it to access our reference material?", "How easy was it to recognize business value?", "How easy was it to get help?"

Looking at overall satisfaction – the purple bars (representing "Excellent") on the first seven questions give us a good overview of where we are. OpenChain is a community that is easy to engage with and we are very easy to get help from/regarding, and the vast majority of respondents believe that we are "Very Good" or "Excellent" in putting forward what we are

doing and sharing our information – either the business value, conformance, reference materials, and our website.

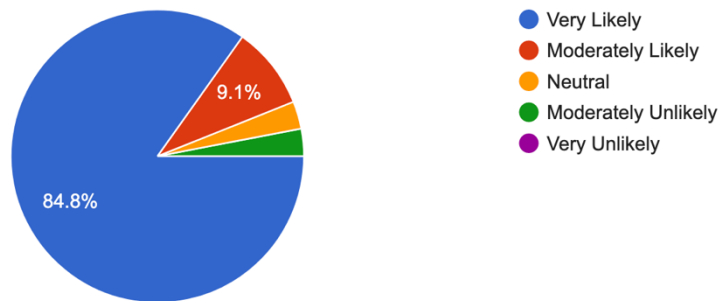Overall, how satisfied are you with OpenChain in the past year?
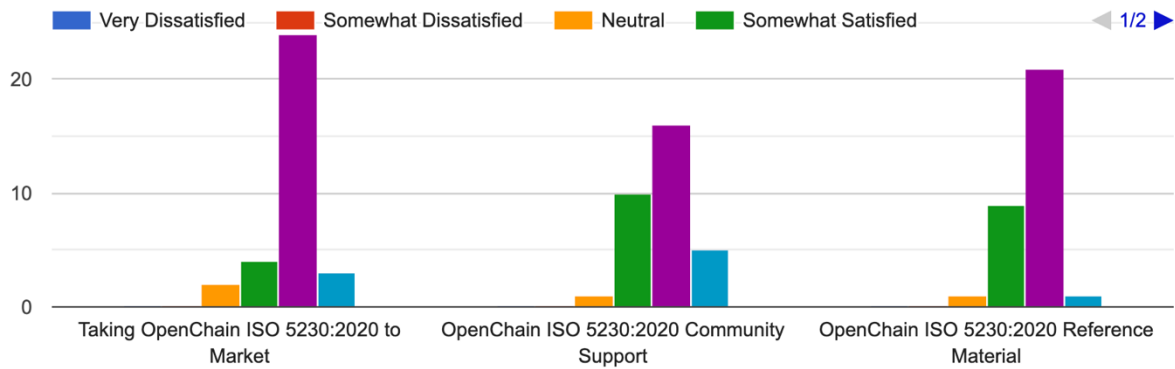
The purple bars have the day here, too, representing "Very Satisfied" responses across the past year.

Additionally, we find that our community is very likely to recommend OpenChain to other companies.
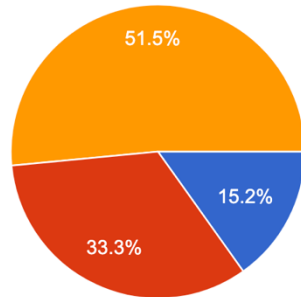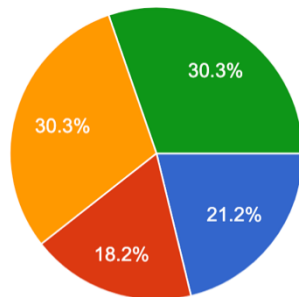
Your primary interest is to:

33 responses

- Be listed as a company with an OpenChain Conforming compliance program
- Conduct a private "health check" of a current compliance program
- Something else

51.5%

33.3%

15.2%

Did you use the OpenChain Project online conformance web app?

33 responses

- Yes, for OpenChain Conformance
- Yes, for a private "health check" of a current compliance program
- No
- Not applicable

30.3%

30.3%

18.2%

21.2%

If yes, can you tell us more about your experience?

Legend: Poor, Fair, Satisfactory, Very good, Excellent, Not Applicable

How easy was it to use our online conformance tool?
How easy was it to get help?

The Conformance story in the survey results is interesting. We find that about half of survey respondents are primarily interested in something other that conducting a private "health check" of a current compliance program or being listed as a company with an OpenChain conforming compliance program. This data point needs qualification. Feedback from our community indicates that a relatively small percentage are seeking public announcements regarding conformance at this juncture. Their focus is instead on internal (or inter-supply chain) improvements and conformance. We additionally have a number of companies engaging with OpenChain ISO 5230 with applications outside of our core scope of conformance for the purpose of license compliance. These include entities engaging for activities related to security, mergers and acquisitions, and other business processes.

Are you interested in getting more help to conform with OpenChain ISO 5230:2020?
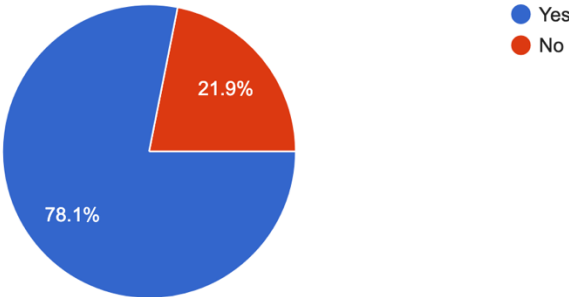
31 responses
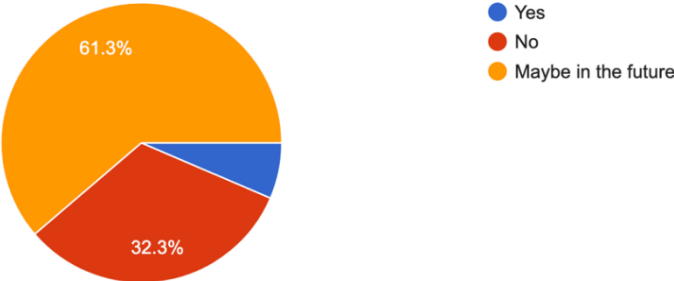
About a third of respondents have used our online conformance web app, and those that have found it excellent in its ease of use, while about a third of respondents are not interested in getting more help conforming with OpenChain ISO 5230:2020 in the future.
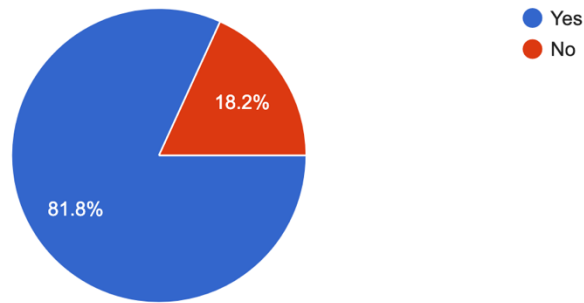
Are you aware of the OpenChain Partners and the services they provide around OpenChain?

32 responses

Are you aware of the OpenChain Reference Tooling Work Group?

33 responses

- Yes
- No

18.2%

81.8%

Shifting over to automation, while most understand the value of automation, we have room to grow in the ease of understanding interoperability.

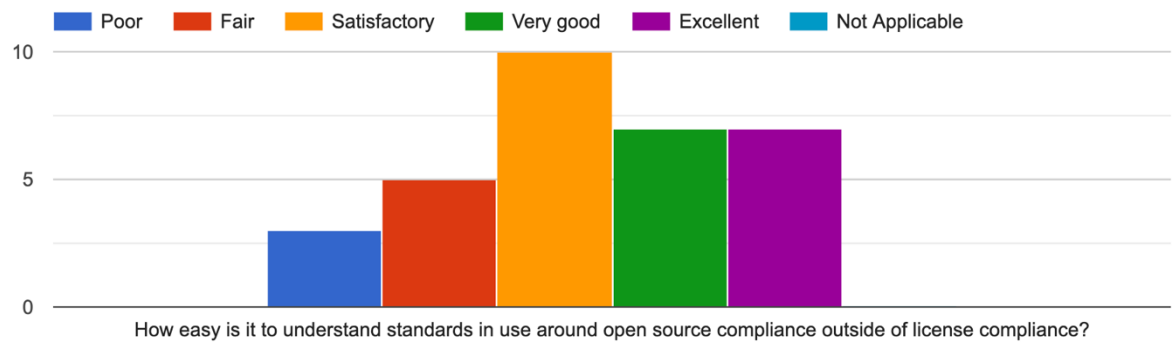### Broader Eco-System Questions: Automation

Automation Around Open Source Compliance

- Poor
- Fair
- Satisfactory
- Very good
- Excellent
- Not Applicable

How easy is it to understand the value of automati...   How easy is it to understand the availability of proprietary tooli...
How easy is it to understand the availability of open source too...   How easy is it to understand

Standards Around Open Source Compliance

Legend: ■ Poor ■ Fair ■ Satisfactory ■ Very good ■ Excellent ■ Not Applicable

How easy is it to understand standards in use around open source compliance outside of license compliance?

Interoperability Around Open Source Compliance

Legend: Poor | Fair | Satisfactory | Very good | Excellent | Not Applicable

How easy is it to understand interoperability options in automation?

The interoperability questions were framed around determining what is important to the community in the context of open source license compliance and interoperability around Software Bill of Materials and/or automation. Respondents overwhelmingly expressed interest in greater interoperability across the board.
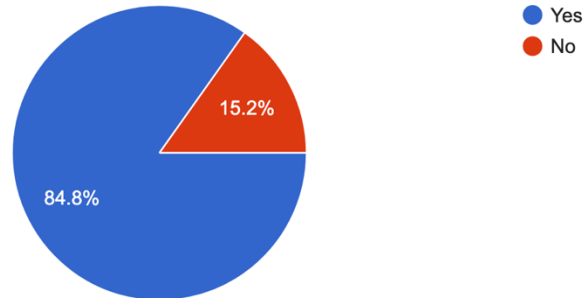
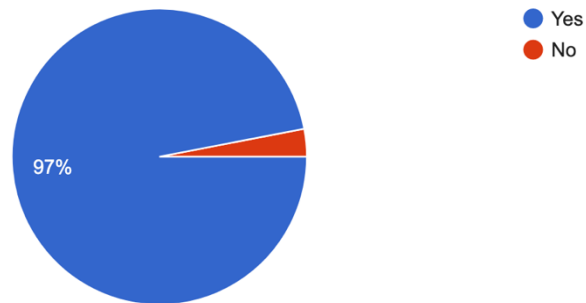## Would you like to see more support for ingest and export of SDPX?

32 responses

Legend: Yes | No

84.4%

15.6%
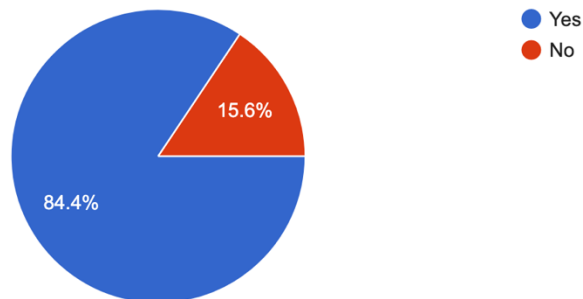
Would you like to see more interoperability between open source and proprietary tools for open source compliance?

33 responses

- Yes
- No

15.2%

84.8%

Would you like to see more interoperability between open source tools for open source compliance?

33 responses

- Yes
- No

97%

Would you like to see more guidance about how security or export control standards (etc.) work adjacent to OpenChain ISO 5230:2020?

33 responses

- Yes
- No

18.2%

81.8%